

Appendix A

1 1. (Amended) A computer with a data storage device including a computer usable
2 medium having computer usable code to present a help window [on] for a web page displayed on
3 a monitor, the computer usable code comprising:

4 first computer readable code to present [on the monitor] a web page window on
5 the monitor, wherein the web page window includes a web page obtained from a server;

6 second computer readable code to receive a help [signal] request from a user for
7 the web page;

8 third computer readable code to allocate a portion of the monitor for a help
9 window[,] in response to the help [signal] request; and

10 fourth computer readable code to present information to the user in the help
11 window pertaining to the web page, wherein the information [in the help window
12 describes] includes user-readable instructions that describe how to accomplish functions
13 in the web page.

1 2. (Unchanged) The computer of Claim 1, wherein the help window is displayed
2 simultaneously on the monitor with at least a portion of the web page.

1 3. (Amended) The computer of Claim 1, wherein the help window further includes a
2 help frame, and a table of contents frame contiguous to the help frame and pertaining thereto.

1 4. (Unchanged) The computer of Claim 3, wherein the help window further includes
2 a navigation frame contiguous to at least one of the table of contents frame and the help frame.

1 5. (Unchanged) The computer of Claim 1, wherein the third and fourth computer
2 readable code means are obtained from the server.

1 6. (Unchanged) The computer of Claim 5, wherein the information in the help
2 window is obtained by the computer in a file from the server.

1 7. (Unchanged) The computer of Claim 5, wherein the table of contents frame
2 presents hypertext links to hypertext help files pertaining to the web page.

1 8. (Amended) In a user computer connected via a network to a server, the user
2 computer comprising:

3 a browser to present a web page window on the monitor, wherein the web page
4 window includes a web page obtained from [the] a server [on a monitor]; and
5 computer readable code to present a help window on the monitor in response to a
6 user-generated help request, the help window containing information pertaining to the
7 content of the web page from the server computer and not to the browser [means],
8 wherein the help information in the help window [describes] includes user-readable
9 instructions that describe how to accomplish functions in the web page.

1 9. (Canceled)

1 10. (Amended) The user computer of Claim [9] 8, wherein the computer readable
2 code presents the help window simultaneously on the monitor with at least a portion of the web
3 page.

1 11. (Unchanged) The user computer of Claim 9, wherein the help window includes a
2 help frame, and a table of contents frame contiguous to the help frame and pertaining thereto.

1 12. (Unchanged) The user computer of Claim 11, wherein the help window further
2 includes a navigation frame contiguous to at least one of the table of contents frame and the help
3 frame.

1 13. (Unchanged) The user computer of Claim 12, wherein the table of contents frame
2 presents hypertext links to hypertext help files pertaining to the web page.

1 14. (Amended) A computer-implemented method for presenting a help window on the
2 display area of a monitor associated with a user computer along with at least a portion of a web
3 page obtained from a server by a browser in the user computer via a wide area network,
4 comprising:

5 downloading the web page from the server;

6 displaying the web page in a web page window;

7 receiving a help [signal] request for the web page;

8 in response to the help [signal] request, automatically allocating a portion of the
9 display area for a help window; and

10 presenting help information [on] in the help window, the help information
11 pertaining to the web page, wherein the information in the help window [describes]
12 includes instructions that describe how to accomplish functions in the web page.

1 15. (Unchanged) The method of Claim 14, further comprising:
2 dividing the help window into a help frame and a table of contents frame
3 contiguous to the help frame and pertaining thereto.

1 16. (Unchanged) The method of Claim 15, further comprising dividing the help
2 window into a navigation frame contiguous to at least one of the table of contents frame and the
3 help frame.

1 17. (Unchanged) The method of Claim 14, wherein the table of contents frame
2 presents hypertext links to hypertext files pertaining to the web page.

1 18. (Unchanged) The method of Claim 14, further comprising obtaining the help
2 information in a file from the server.

1 19. (Amended) A computer program device comprising:
2 a program storage device readable by a digital processing apparatus; and
3 a program on the program storage device and including instructions executable to cause
4 the digital processing apparatus to present on a monitor associated with a user computer that
5 executes a browser help information simultaneously with a page obtained by the browser from a
6 server by:

7 presenting a web page from the server on the monitor associated with the user
8 computer; and

9 selectively presenting a help window on the monitor associated with the user
10 computer, the help window containing information pertaining to the web page from the
11 server computer, wherein the information in the help window [describes] includes user-
12 readable instructions that describe how to accomplish functions in the web page.

1 20. (Unchanged) The computer program device of Claim 19, wherein the program is
2 further to cause the digital processing apparatus to present the help window in response to a user-
3 generated help signal.

1 21. (Unchanged) The computer program device of Claim 20, wherein the program is
2 further to cause the digital processing apparatus to present the help window simultaneously on
3 the monitor with at least a portion of the web page.

1 22. (Unchanged) The computer program device of Claim 21, wherein the program is
2 further to cause the digital processing apparatus to present in the help window a help frame, and
3 a table of contents frame contiguous to the help frame and pertaining thereto.

1 23. (Unchanged) The computer program device of Claim 22, wherein the program is
2 further to cause the digital processing apparatus to present in the help window a navigation frame
3 contiguous to at least one of the table of contents frame and the help frame, the table of contents
4 frame presenting hypertext links to hypertext files pertaining to the web page.

1 24. (Amended) A method of providing help information for a browser site monitor
2 that displays a web site page, the help information containing information relevant to the web site
3 page, the method including the server-executed steps of:
4 receiving from a browser a request for a web site page;
5 returning to the browser the requested web site page and computer-executable
6 instructions for displaying a help window containing help information relevant to the requested
7 web site page[, wherein the information in the help window describes how to accomplish
8 functions in the web page];

9 receiving from the browser a request for help information to be displayed in a help
10 window corresponding to a function of the web site page; and
11 returning to the browser a [file] help web page containing the requested information ,
12 wherein the help web page includes instructions that describe how to accomplish functions in the
13 web page .

1 25. (Amended) A method of presenting help information on a browser site monitor
2 that displays a web site page, the help information containing information relevant to the web site
3 page, the method including the computer-executed steps of:
4 providing from a browser site a request to a server for a web site page;
5 receiving at the browser site the web site page together with computer-executable
6 instructions for automatically displaying a help window containing information relevant to the
7 web site page;
8 displaying [the web site page] a browser window on a browser site monitor, wherein the
9 browser window contains the web site page;
10 receiving a help request at the browser site for a function of the web site page;
11 providing from the browser site a request to the server for help information relevant to the
12 function, wherein the information in the help window [describes] includes instructions how to
13 accomplish functions in the web page;
14 receiving the help information at the browser site; and
15 simultaneously displaying [the help information in] a help window on the browser site
16 monitor with the browser window.

1 26. (New) The computer of claim 1, further comprising fifth computer readable code
2 to request a help web page from the server in response to the help signal, wherein the help web
3 page includes the help information.